

CeraVe HHH - Dermatologist Consult Service Promotion Terms & Conditions ("Conditions of Claim")

Schedule							
Promotion:	CeraVe HHH - Dermatologist Consult Service Promotion						
Promoter:	L'Oreal Australia Pty Ltd ABN 40 004 191 673, 564 St Kilda Road, Melbourne, VIC 3004, Australia. Ph: 03 8680 0000 For any enquiries regarding this Promotion, please contact the Promoter via lorealCAD@loreal.com or 03 8680 0000						
Promotional Period:	Start time/date: 01:00 pm AEDT on 05/12/25 End time/date: 06:00 pm AEDT on 07/12/25 or once all gifts available are exhausted.						
Eligible claimants:	Claims are only open to VIC residents who attend the CeraVe Holiday House of Hydration event. Individuals who are under the age of 18 must have parent or legal guardian approval to claim.						
How to Claim:	To claim a gift, the claimant must complete the following steps during the Promotional Period: a) visit https://cloud.e.cerave.com.au/crv-hydrationhouse-event and provide the requested personal details to pre-register for the CeraVe Holiday House of Hydration (“Event”) and to receive marketing materials from CeraVe; and b) attend the Event (taking place between 05/12/25 and 07/12/25 from 01:00pm AEDT to 06:00pm AEDT at Federation Square, Swanston St & Flinders St, Melbourne VIC 3000, Australia). <i>Only the first thirty two (32) valid claims received each day will be awarded with the gift outlined below.</i>						
Claims permitted:	Only one (1) eligible claim per person will be accepted.						
Total Gift Pool:	AU\$19,200.00						
<table><tr><th>Gift Description</th><th>Number of this gift</th><th>Value (per gift)</th></tr><tr><td>The gift is a Dermatologist Skin Consultation.</td><td>96 (32 prizes awarded each day)</td><td>AU\$200.00</td></tr></table>		Gift Description	Number of this gift	Value (per gift)	The gift is a Dermatologist Skin Consultation.	96 (32 prizes awarded each day)	AU\$200.00
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Further Gift Details:	Bookings recommended (via event platform). Services are provided by trained professionals for the purpose of demonstration and consultation.						

- The claimant agrees and acknowledges that they have read these Conditions of Claim (and the Schedule) and that claiming a gift in the Promotion is deemed to be acceptance of these Conditions of Claim (and the Schedule). Any capitalised terms used in these Conditions of Claim have the meaning given in the Schedule, unless stated otherwise. Offer not valid in conjunction with any other offer.
- The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Claims are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the claimant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
- Valid and eligible claims will be accepted during the Promotional Period, while gift stocks last.
- Employees (and their immediate family members) of the Participating Venues, agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of successful claimants for the Promotion, businesses involved in the management of the Promotion, any organisation benefiting from the Promotion, the Promoter's distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to claim. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
- If a gift is claimed by a person under the age of 18, the gift may be awarded to the claimant's parent or guardian and where applicable to the gift a nominated parent/guardian must accompany any person under 18 years of age.

6. The value of the gifts is accurate and based upon the recommended retail value of the gifts (inclusive of GST) at the date of printing. The Promoter accepts no responsibility for any variation in the value of the gifts after that date.
7. No part of a gift is exchangeable, redeemable for cash or any other gift or transferable, unless otherwise specified in writing by the Promoter.
8. Each gift will be awarded to the person named in the claim and any claim that is made on behalf of a claimant or by a third party will be invalid. If there is a dispute as to the identity of a claimant, the Promoter reserves the right, in its sole discretion, to determine the identity of the claimant.
9. The Promoter collects claimants' personal information for the purposes of conducting this Promotion (and may for this purpose disclose such information to third parties, including but not limited to agents, contractors, service providers and gift suppliers), developing its relationship with claimants and providing claimants with information about L'Oreal brands and products. By providing personal information, claimants consent to receiving marketing materials and promotional offers from the Promoter (including via email and SMS). Claim is conditional on providing this information. Generally, the Promoter only discloses personal information to its related companies and to third parties which provide the Promoter with (or assist to provide the Promoter) products/services. This may involve transferring claimants' information outside of New Zealand including to Australia, USA, Singapore, Canada and the EU. The Promoter's privacy policy (available at www.loreal.com.au/miscellaneous/loreal-australia-and-new-zealand-privacy-policies.htm) contains information about making a complaint and accessing, updating or correcting the information held about claimants. Claimants can contact the Promoter (and opt-out from marketing) by contacting L'Oreal New Zealand Ltd's Privacy Officer via the Consumer Affairs Department at 632 Great South Road, Ellerslie, Auckland 1051, telephone 0800 655 444 or by email consumeraffairs@au.loreal.com.
10. If a gift is provided to the Promoter by a third party, the gift is subject to the terms and conditions of the third party gift supplier. The terms and conditions which apply to the gift at the time it is issued to the claimant will prevail over these Conditions of Claim in the event of any inconsistency. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the gift, any delay or failure relating to the gift itself or failure by the third party to meet any of its obligations in these Conditions of Claim or otherwise.
11. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Claim restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
12. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected claims, or suspend or modify a gift.
13. The Promoter reserves the right, at any time, to validate and check the authenticity of claims and claimant's details (including a claimant's identity, age and place of residence). If a claimant cannot provide suitable proof as required by the Promoter to validate their claim, the claimant will forfeit the gift in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible claims, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to claim a gift. Claims containing offensive or defamatory comments, or which breach these Conditions of Claim, any law or infringe any third party rights, including intellectual property rights, are not eligible to claim a gift. The use of any automated claim software or any other mechanical or electronic means that allows an individual to automatically claim repeatedly is prohibited and may render all claims submitted by that individual invalid.
14. The Promoter reserves the right to disqualify claims in the event of non-compliance with these Conditions of Claim. If there is a dispute concerning the conduct of the Promotion or claiming a gift, the Promoter will resolve the dispute in direct consultation with the claimant. If the dispute cannot be resolved the Promoter's decision, acting reasonably, will be final.
15. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or wilful misconduct) in connection with this Promotion or accepting or using any gift (or recommendation). For the sake of clarity, this clause shall not apply where the Promoter has contributed to

or caused such loss, expense, damage, personal injury or death and shall not apply to any liability which cannot be excluded by law (in each case the Promoter's liability is limited to the minimum allowable by law).

16. The claimants will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.
17. The Promoter accepts no responsibility for any tax implications and the claimant must seek their own independent financial advice in regards to the tax implications relating to the gift or acceptance of the gift.
18. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.