

Specsavers Customer Feedback - Australia (2026) Promotion Terms & Conditions ("Conditions of Entry")

Schedule																																																					
Promotion:	Specsavers Customer Feedback - Australia (2026) Promotion																																																				
Promoter:	Specsavers Pty Ltd ABN 82097147932, 520 Graham Street, Port Melbourne, VIC 3207, Australia. Ph: (03) 8645 0700 For any enquiries regarding this Promotion, please contact the Promoter via (03) 8645 0700																																																				
Promotional Period:	Start time/date: 12:00 am AEDT on 01/03/26 End time/date: 11:59 pm AEDT on 28/02/27																																																				
Eligible entrants:	Entry is only open to Australian residents who received an eDM invite to complete a Specsavers Customer Feedback survey. Entrants under the age of 18 must have parent or legal guardian approval to enter.																																																				
How to Enter:	To enter the Promotion, the entrant must follow the direct link sent to them via eDM, and fully complete and submit the Specsavers Customer Feedback survey ("Survey") during the Promotional Period. The content of the Survey (e.g. whether positive or negative) will not impact on entry into the Promotion.																																																				
Entries permitted:	Entrants may submit one (1) entry for each Survey they receive, provided that each entry is completed in accordance with entry requirements above. If for example, an entrant only receives one (1) Survey, they may only complete that Survey once and will only receive one (1) entry for that Survey completion.																																																				
Winner Determination:	<p><u>Monthly Draws:</u></p> <ul style="list-style-type: none"> Entries open and close for each Monthly Draw on the times/dates specified below. All draws will take place at Specsavers Pty Ltd, 520 Graham Street, Port Melbourne VIC 3207, Australia using computerised random selection at 09:00 am AEST/AEDT (as applicable in Victoria) on the dates specified below. Entries in each Monthly Draw will not be entered into any subsequent Monthly Draw/s. <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Monthly Draw</th> <th style="text-align: center;">Entries Open</th> <th style="text-align: center;">Entries Close</th> <th style="text-align: center;">Draw Date</th> </tr> </thead> <tbody> <tr><td style="text-align: center;">1</td><td>01/03/26 at 12:00 am AEDT</td><td>31/03/26 at 11:59 pm AEDT</td><td>01/04/26</td></tr> <tr><td style="text-align: center;">2</td><td>01/04/26 at 12:00 am AEDT</td><td>30/04/26 at 11:59 pm AEST</td><td>01/05/26</td></tr> <tr><td style="text-align: center;">3</td><td>01/05/26 at 12:00 am AEST</td><td>31/05/26 at 11:59 pm AEST</td><td>09/06/26</td></tr> <tr><td style="text-align: center;">4</td><td>01/06/26 at 12:00 am AEST</td><td>30/06/26 at 11:59 pm AEST</td><td>01/07/26</td></tr> <tr><td style="text-align: center;">5</td><td>01/07/26 at 12:00 am AEST</td><td>31/07/26 at 11:59 pm AEST</td><td>04/08/26</td></tr> <tr><td style="text-align: center;">6</td><td>01/08/26 at 12:00 am AEST</td><td>31/08/26 at 11:59 pm AEST</td><td>01/09/26</td></tr> <tr><td style="text-align: center;">7</td><td>01/09/26 at 12:00 am AEST</td><td>30/09/26 at 11:59 pm AEST</td><td>01/10/26</td></tr> <tr><td style="text-align: center;">8</td><td>01/10/26 at 12:00 am AEST</td><td>31/10/26 at 11:59 pm AEDT</td><td>02/11/26</td></tr> <tr><td style="text-align: center;">9</td><td>01/11/26 at 12:00 am AEDT</td><td>30/11/26 at 11:59 pm AEDT</td><td>01/12/26</td></tr> <tr><td style="text-align: center;">10</td><td>01/12/26 at 12:00 am AEDT</td><td>31/12/26 at 11:59 pm AEDT</td><td>07/01/27</td></tr> <tr><td style="text-align: center;">11</td><td>01/01/27 at 12:00 am AEDT</td><td>31/01/27 at 11:59 pm AEDT</td><td>01/02/27</td></tr> <tr><td style="text-align: center;">12</td><td>01/02/27 at 12:00 am AEDT</td><td>28/02/27 at 11:59 pm AEDT</td><td>01/03/27</td></tr> </tbody> </table> <ul style="list-style-type: none"> The first valid entry drawn from each Monthly Draw will be the winner of the prize specified below. The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn. If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance. 	Monthly Draw	Entries Open	Entries Close	Draw Date	1	01/03/26 at 12:00 am AEDT	31/03/26 at 11:59 pm AEDT	01/04/26	2	01/04/26 at 12:00 am AEDT	30/04/26 at 11:59 pm AEST	01/05/26	3	01/05/26 at 12:00 am AEST	31/05/26 at 11:59 pm AEST	09/06/26	4	01/06/26 at 12:00 am AEST	30/06/26 at 11:59 pm AEST	01/07/26	5	01/07/26 at 12:00 am AEST	31/07/26 at 11:59 pm AEST	04/08/26	6	01/08/26 at 12:00 am AEST	31/08/26 at 11:59 pm AEST	01/09/26	7	01/09/26 at 12:00 am AEST	30/09/26 at 11:59 pm AEST	01/10/26	8	01/10/26 at 12:00 am AEST	31/10/26 at 11:59 pm AEDT	02/11/26	9	01/11/26 at 12:00 am AEDT	30/11/26 at 11:59 pm AEDT	01/12/26	10	01/12/26 at 12:00 am AEDT	31/12/26 at 11:59 pm AEDT	07/01/27	11	01/01/27 at 12:00 am AEDT	31/01/27 at 11:59 pm AEDT	01/02/27	12	01/02/27 at 12:00 am AEDT	28/02/27 at 11:59 pm AEDT	01/03/27
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Total Prize Pool:	AU\$3,000.00	
	Prize Description	Number of this prize
	The prize is a \$250 Prezzy e-gift card.	12 (1 per Monthly Draw)
		Value (per prize)
		AU\$250.00
Further Prize Details:	Any ancillary costs associated with redeeming the e-gift card are not included. Any unused balance of the e-gift card will not be awarded as cash. Redemption of the e-gift card is subject to any terms and conditions of the issuer including those specified on the e-gift card.	
Winner notification:	The winners will be contacted via email and published at www.specsavers.com.au within seven (7) days of the corresponding draw.	
Unclaimed Prizes:	Prize(s) must be claimed by 5:00 pm AEST on 06/04/27. In the event of any unclaimed prize(s), an unclaimed prize draw will take place at the same time and place as the original draw on 07/04/27. The winner(s) of the unclaimed prize draw will be contacted via email and published at www.specsavers.com.au by 14/04/27. The draw conductor may select additional reserve entries in case an invalid entry or entrant is drawn. If there are no prize winner(s) or winner(s) for this Promotion cannot be found, this information will be published at www.specsavers.com.au .	

1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and the Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and the Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
2. The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Where applicable, entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
3. Valid and eligible entries will be accepted during the Promotional Period.
4. Employees (and their immediate family members) of the agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner/s for the Promotion, businesses involved in the management of the Promotion, any organisation benefiting from the Promotion, the Promoter's distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. If a prize is won by a person under the age of 18, the prize may be awarded to the winner's parent or guardian and where applicable to the prize a nominated parent/guardian must accompany any person under 18 years of age.
6. All reasonable attempts will be made to contact each winner.
7. If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize within a reasonable time, as specified by the Promoter, they will forfeit the prize and the Promoter is not obliged to offer a substitute prize. No part of a prize is exchangeable, redeemable for any other prize or transferable, unless otherwise specified in writing by the Promoter.
8. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification.
9. No entry fee is charged by the Promoter to enter the Promotion. Where entry is allowed online, there is no additional cost to enter the Promotion other than any cost paid by the entrant to access the website or social media platform of entry via their Internet service provider.
10. Each prize will be awarded to the person named in the entry and any entry that is made on behalf of an entrant or by a third party will be invalid. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.

11. Entrants' personal information will be collected by the Promoter directly or through the Promoter's agents or contractors. Personal information will be stored on the Promoter's database. Entrants consent to the Promoter using this information for future marketing purposes regarding its products, including contacting entrants electronically. The Promoter collects personal information about entrants to run this Promotion and may disclose entrants' personal information to its related entities and to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion. By entering, entrants consent to receive email or SMS messages from the Promoter without any functional unsubscribe facility if they relate primarily to the conduct of this Promotion. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion. The Promoter's Privacy Policy (see <https://www.specsavers.com.au/legal#>) includes information about: (a) how an entrant can seek access to the personal information the Promoter holds about them and seek correction of the information; and (b) how to complain about a privacy breach and how the Promoter will deal with such a complaint.
12. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and postcode of residence.
13. It is a condition of accepting the prize that a winner (or their parent or legal guardian if under the age of 18) may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving a prize.
14. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry in the event of any inconsistency. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
15. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
16. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may, in its sole discretion, cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
17. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). If a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.
18. All material submitted on entry (e.g. survey answer(s)) must NOT: (a) be in breach of any laws, regulations and rights, e.g. any laws regarding intellectual property (copyright, trademarks, etc), defamation and privacy; (b) be defamatory, obscene, derogatory, pornographic, sexually inappropriate, contain nudity, aggressive, violent, abusive, harassing, threatening, objectionable or discriminate/vilify any section of the community with respect to race, ethnicity, nationality, religion, origin, sexual preference, mental illness, disability or gender or unsuitable for publication; or (c) contain viruses. Entrants warrant that they own or have the right to license the copyright in any entry submitted by them into this Promotion, for the purposes of this Promotion, that no rights have been granted to any third party in respect of any such entry which would prevent the entry being used as contemplated by this Promotion, and that the use by the Promoter of any such entry will not breach any laws or infringe the rights of any person (including without limitation with respect to privacy, intellectual property and defamation). Entrants must obtain prior consent from any person or from the owner(s) of any property that appears in their entry. By entering, all entrants license and grant the

Promoter, its affiliates and sub-licensees an exclusive, royalty-free, perpetual, worldwide, irrevocable, and sub-licensable right to use, reproduce, modify, adapt, publish and display their entry (including any portion of their entry) for any purpose, including but not limited to future promotional, marketing or publicity purposes, in any media, without compensation, restriction on use, attribution or liability. Entrants agree that their entry is their original work and does not infringe the rights of third parties, or that they have obtained full prior consent from any person who has jointly created or has any rights in the aforementioned material. Entrants consent to any use of their entry that may otherwise infringe their moral rights. Entrants are responsible for all materials they submit on entry. The Promoter will not be liable for any entries, to the extent permitted by law. The Promoter reserves the right to remove, request removal or decline to publish any entry or portion of an entry for any reason whatsoever, including if in breach of these Terms and Conditions. The Promoter will have no liability to entrants if it exercises this right and entrants must comply with any request made by the Promoter pursuant to this paragraph. The entrant warrants and represents that any material sent or provided by the entrant to the Promoter will not infringe any copyright, trademarks or other intellectual property rights of any third party (including moral rights) and that the entrant has all rights to use the materials and has obtained all necessary consents to comply with any relevant privacy and/or confidentiality requirements. Entrants agree to indemnify the Promoter for any breach of the Terms and Conditions including this clause.

19. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. If there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the entrant. If the dispute cannot be resolved the Promoter's decision, acting reasonably, will be final.
20. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or willful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation). For the sake of clarity, this clause shall not apply where the Promoter has contributed to or caused such loss, expense, damage, personal injury or death and shall not apply to any liability which cannot be excluded by law (in each case the Promoter's liability is limited to the minimum allowable by law).
21. The winner(s) will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.
22. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
23. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.